



**FischerPanda**

**FISCHER PANDA GENERATORS, LLC  
Military & Commercial Generator Limited Warranty  
(Effective January 1, 2020)**

**WARRANTY**

Fischer Panda Generators warranty provides that the generator and its components at the time of its delivery will be free from all defects in materials and workmanship and conform to its rated performance specifications. The warranty will be for 1000 operating hours or twelve (12) months, whichever occurs first, from the date of delivery. Repair parts will carry a 90-day warranty from date of receipt. Repair, replacement, or appropriate adjustment at Fischer Panda Generator's option will be furnished if the generator upon Fischer Panda Generator's inspection is found to be properly installed, maintained and operated in accordance with Fischer Panda Generator's technical manual.

**A. WARRANTY COVERAGE PERIOD**

1000 operating hours or twelve (12) months, whichever occurs first, from the date of delivery.

Repair parts will carry a 90-day warranty from date of receipt.

**B. WARRANTY CONDITIONS**

The following examples of actions which will nullify the warranty are examples only and are not inclusive and do not alter the terms of the contract warranty provisions:

- a. Any improper maintenance/procedure, improper use or operation, abuse, improper environmental exposure, and installation methods which are outside of the published guidelines and procedures contained in the technical manuals can be cause for nullifying a warranty claim.
- b. In addition, the following actions will be cause for nullification of the warranty:
  1. Subsequent damage to components as a result of continued use after a component malfunction.
  2. Damage caused by combat conditions or acts of war.
  3. Operation of the unit with the battle short switch engaged (if applicable).
  4. Operation of the unit in an environment beyond that specified in the Operator's Technical Manual.
  5. Installation of equipment not in accordance with the technical manuals.
  6. Any abuse, such as improper use, repair, or handling of warranted items.



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7. Any damage caused (1) acts of God or the public enemy, (2) acts of the Government in either its sovereign or contractual capacity, (3) fires, (4) floods, or (5) unusually severe weather beyond the performance specifications.

## **C. ITEMS NOT COVERED**

- Normal engine/generator wear and tear.
- Routine maintenance, belts, hoses, clamps, filters, exhaust system components, selective gaskets seals and capacitors.

## **D. WARRANTY SERVICE AND PROCEDURES**

Telephone service support is available from 8:00 am to 5:00 pm Eastern Standard Time.

Replacement parts will be shipped to any location within the continental USA.

The defective parts must be sent to Fischer Panda Generators, 351 S. Andrews Avenue, Pompano Beach, Florida, 33069 for evaluation.

Should parts prove not to be defective or damaged due to obvious abuse, the owner will be responsible for the cost of the parts and transport.

Should the failure require the return of the generator it should be sent freight prepaid to Fischer Panda Generators, 351 S. Andrews Avenue, Pompano Beach, Florida, 33069. The generator will be evaluated. If the generator is found to be operational, or non-operational due to the above examples not covered under warranty, the repair (if necessary) and the return transport cost will be charged to the owner. The owner will also be charged \$1000.00 for processing, testing, and administrative time. If the generator requires repair under warranty, it will be repaired and returned (within the continental USA) at Fischer Panda Generator's cost. At the discretion of Fischer Panda Generators, the decision might be made to effect repairs at the site of the generator.

**FISCHER PANDA SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND.**

This is our exclusive written warranty. We make no other express warranty, nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF PURPOSE, is expressly limited to the duration of this warranty.



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Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

**IMPORTANT:** All claims must be completed, including any revisions and/or responses to Fischer Panda within 90 days of the claim number being sent to the dealer/owner.

### **For Answers to Questions**

Fischer Panda Generators, LLC  
351 S Andrews Avenue  
Pompano Beach, Florida 33069  
Tel: 954-462-2800  
Fax: 954-462-2801  
[service@fischerpanda.com](mailto:service@fischerpanda.com)  
[www.fischerpanda.com](http://www.fischerpanda.com)