



Marine Generators - 5-Year Limited Warranty (Effective January 1, 2024)

WARRANTY

Your Fischer Panda Generator has been manufactured and inspected with care by experienced craftsmen. Fischer Panda Generators, LLC warrants that the products and their parts will be free from defects in materials, design, and workmanship from their original date of purchase through the coverage periods listed below. Repair, replacement, or appropriate adjustment at Fischer Panda Generators' option will be furnished if the product, upon Fischer Panda Generators inspection, is found to be properly installed, maintained, and operated in accordance with Fischer Panda Generator instruction manuals.

The end user must complete the registration form and return it to Fischer Panda for warranty coverage.

The Serial number and operational hours of your generator must be submitted with all warranty claims.

Warranty coverage on all components begins 12 months from the date of shipment from the Fischer Panda Generators facility in Pompano Beach, Florida, or from the date of purchase by the original owner, whichever occurs first.

Note: Factory Certified Marine Generators are excluded from this warranty policy and have a separate warranty policy.

A. PRODUCTS COVERED

Fischer Panda Marine Generators in pleasure craft.

The warranty coverage differentiates between the engine, electrical alternator, alternator rotor, and electronic control system.

The engine includes the base engine assembly, heat exchanger, fuel pump, cooling system, engine electrical harness, temperature switches, temperature sensors, electrical relays, engine DC alternator, and actuator motor.

The electrical alternator includes the alternator stator and alternator rotor bearing.

The alternator rotor includes the alternator rotor only.

The electronic control system includes the VCS (Voltage Control System), control panel, boost board, and CT board.

B. PERIODS AND EXTENT OF COVERAGE

Engine Warranty:



Five (5) years or 1800 hours (whichever occurs first) beginning 12 months from the date of shipment from the Fischer Panda Generators facility in Pompano Beach, Florida or the date of purchase by the original owner, whichever occurs first. The warranty is transferable to subsequent buyers of the original vessel in which it was installed.

- Year 1 & 2: Parts, Labor and Mileage
- Year 3: Parts only (shipping within the US and Canada only)
- Year 4 & 5: 50% of Parts only (shipping within US and Canada only)

Electrical Alternator Warranty:

Five (5) years or 1800 hours (whichever occurs first) beginning 12 months from the date of shipment from the Fischer Panda Generators' facility in Pompano Beach, Florida or the date the date of purchase by the original owner, whichever occurs first. The warranty is transferable to subsequent buyers of the original vessel in which it was installed.

- Year 1 & 2: Parts, Labor and Mileage
- Year 3: Parts only (shipping within US and Canada only)
- Year 4 & 5: 50% of Parts only (shipping within US and Canada only)

Alternator Rotor Warranty:

- Lifetime Parts and Labor

Electronic Control System Warranty:

- Year 1 & 2: Parts, Labor and Mileage
- Year 3 - 5: Parts only (shipping within US and Canada only)

GENERATORS ON PLEASURE CRAFT THAT ARE ENGAGED IN COMMERCIAL, RENTAL OR LEASED ACTIVITIES ARE SUBJECT TO THE FOLLOWING COMMERCIAL WARRANTY:

The commercial warranty is one year or 1800 hours (whichever occurs first) beginning 12 months from the date of shipment from the Fischer Panda Generators facility in Pompano Beach, Florida or the date of purchase by the original owner, whichever occurs first. The warranty covers the generator including the engine, electrical alternator, alternator rotor and electronic control system. Note: Commercial warranty applies to generators used in any vessel that provides direct income to the vessel's owner.

C. GENERAL LIMITATIONS AND EXCLUSIONS

The following **will not be** covered by warranty:

1. Failure resulting from incorrect installation.
2. Damage caused by water ingestion. A generator is considered to have ingested water when water backs up from the exhaust outlet into the engine cylinder head. This generally occurs when incorrect operating



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- start procedures are implemented (the engine is repeatedly cranked, but fails to start) or if the generator is not installed according to the requirements outlined in the installation manual.
3. Damage caused by water intrusion resulting in the electrical shorting of the alternator end.
 4. Normal engine/generator wear.
 5. Routine maintenance, tune-ups, belts, hoses, clamps, water pump, filters, exhaust system components, gaskets, seals, anodes, and impellers.
 6. Damage caused by accidents, damage in transit, improper installation, handling, or storage.
 7. Damage caused by faulty repairs.
 8. Damage caused by operating with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications and recommendations.
 9. Starting batteries and the following related expenses: Labor charges related to battery service and travel expenses related to battery service.
 10. Incidental expenses such as cost of communications, living and travel expenses, equipment rental, towing charges, dockage, crane fees, crew fees, and other similar services.
 11. Generator repairs undertaken by an unauthorized Fischer Panda Dealer and/or without prior approval from Fischer Panda Generators.
 12. Damage caused by negligent maintenance including but not limited to failure to provide the specified type and quantity of lubricating oil, cooling air, or coolant; failure to perform scheduled maintenance as prescribed in supplied manuals; and failure to provide adequate air intake and or maintenance of air intake systems.
 13. Use of other than factory-supplied or approved repair parts and/or procedures voids Fischer Panda warranty on this part and/or failures caused by this part.
 14. Expenses incurred investigating performance complaints unless the problem is caused by defective Fischer Panda materials and workmanship.
 15. Transportation costs to deliver the damaged generator to the nearest authorized Fischer Panda dealer.
 16. Generator operating system parts supplied by Fischer Panda that are not installed within the physical boundaries of the generator sound shield and are not manufactured by Fischer Panda including external fuel pumps, external fuel filters, water-lift mufflers, water separators, and siphon breaks. Warranty and warranty administration for these parts will fall back to the original manufacturer's warranty.
 17. Warranty void if the generator is removed from the original boat without prior authorization from Fischer Panda.

D. EXPENSE COVERAGE LIMITATIONS

1. Labor expense coverage is limited to the labor time allotted for the applicable service. Fischer Panda Generators will confirm the applicable labor and time rate during the warranty approval process.
2. Land travel mileage expense coverage is limited to a total of 150 miles [per warranty incident] at the Fischer Panda approved mileage rate in effect. Labor time coverage relating to travel is limited to a total of 2 1/2 hours per warranty incident.
3. Transportation expense coverage to return the generator to the owner is limited to standard methods of transportation such as truck, sea, rail, UPS, and parcel post. Premium transportation, such as air freight, is not covered.
4. Removal and re-installation labor time expense coverage is limited to a maximum of eight [8] hours. These time limitations do not include labor time associated with difficult access to the product or preparation. Tasks such as moving furniture and carpets are expressly excluded from coverage.
5. Any parts replaced under this warranty are warranted only from the original date of purchase of the warranted product of which they are a part.



This is our exclusive warranty. We make no other express warranty nor is anyone authorized to make any on our behalf. Any implied or statutory warranties including any warranty, merchantability, or fitness of purpose are expressly limited to the duration of this warranty.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

IMPORTANT: All claims must be completed, including any revisions, and/or responses to Fischer Panda within 90 days of the claim number being sent to the dealer/owner.

For Answers to Questions:

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